

## Glencorse Water Treatment Works – Pipelines

To deliver treated water from the new Works at Glencorse to the existing water distribution network in Edinburgh, over 8km of twin pipes approx 1100mm in diameter need to be constructed.

A working area between 30 – 40 metres wide, needs to be provided to enable safe and efficient construction.

This area will not only accommodate excavation and storage of soil and pipes, it will form the distribution corridor as well. This will ensure local and strategic traffic movements are impeded as little as possible and will minimise impact on traffic journeys within the local community.

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The following Questions and Answers are provided in response to early questions that have been raised from community consultation.

Q1 : Are the pipelines part of “Permissible Development” as described by planning conditions?

A1 : Scottish Water are seeking to determine that we are able to carryout this necessary pipeline construction under the governance of Permitted Development. The impact of this activity will be included in the Environmental Impact Assessment which is submitted with our Planning Application for the Glencorse Water Treatment Works. We expect Midlothian Council Planners to monitor and assess our pipe-laying operations as part of the management of the wider project.

Q2 : Will compensation be offered to landowners?

A2 : Where a claim for financial loss has been successfully demonstrated, Scottish Water will make appropriate compensation. We will make every effort to minimise impact on farming and commercial land based activities, and plan our work with land owners and tenants wherever possible.

Q3 : Will field drainage systems be restored as part of restoration?

A3 : Yes. All working areas will be fully investigated before works commence. We will commission independent experts to report on drainage systems before our operations and after our Works have been completed, to ensure the future use of the land.

Q4 : Will there be a traffic management scheme?

A4 : Yes. The project team will work closely with Midlothian Council Roads Authority and Transport Scotland to ensure approval of all traffic management. Consultation within communities will ensure identification of local traffic issues, and temporary traffic measures will reflect local situations.

Q5 : Will hours of work be limited to avoid unnecessary disturbance?

A5 : Yes. We will establish permitted working hours through discussions with Midlothian Council Planners. On-going monitoring by MLC will be carried out, and any departures will be with prior approval and this will be communicated with the local community.

Q6 : Will an independent wildlife officer be appointed to monitor impact on wildlife?

A6 : Yes. The Environmental Consultants appointed by Scottish Water will monitor the impact of the project on flora and fauna.

Q7: Will properties close to the work be structurally inspected?

A7: Yes, where required. If it is considered that the impact of construction could affect properties, Scottish Water will commission surveys before and after the works have been carried out.

Q8: Will farmers / small holders have ground photographed before and after to establish if there is resulting subsidence?

A8 :Yes. As part of our surveying and assessing of land we will have a full photographic record of all areas of work.

Q9 : Will there be a hotline number which residents can use if a problem arises?

A9 : Yes. Call Scottish Water's Helpline on 0845 601 8855 and quote Edinburgh Drinking Water project. We have established Project Champions within our Call Centre to work closely with the construction team and understand all aspects of the project that could impact on customers.

Q10 : How does Scottish Water propose to keep residents informed?

A10 : Our project website ( [www.scottishwater.co.uk/edinburghwater](http://www.scottishwater.co.uk/edinburghwater) ) will be regularly updated with progress reports.

A Community Forum comprising representatives from community groups will meet regularly with our Project team Management.

E:letters will be distributed to all stakeholders who express an interest in the Edinburgh Drinking Water Project.

Presentations and talks will be delivered to community groups.

## **Identification of Project personnel**

**We do not require entry into houses as part of routine investigations. All personnel associated with the Team will have identification. Where necessary, prior arrangements will be made with house owners and occupiers to arrange visits.**

In addition Customer Enquiries Cards have been issued to personnel who may come into contact with members of the public. These cards encourage contact with the Project Team directly to ensure the most up-to-date information is consistently available.

Q11 : What demonstrations of goodwill can Scottish Water provide the communities impacted by the works?

A11 : We will work closely with schools to develop educational programmes and through the Community Forum identify opportunities to assist local enterprise initiatives.

Q12 : How is Scottish Water addressing the carbon footprint generated by this project?

A12 : We are installing the latest innovative treatment processes that have minimum power requirements. We have chosen this site because its elevation removes the need to involve pumping water to customers. We will investigate installing turbines within existing pipelines that can generate electricity as part of the project to minimise our carbon footprint. We are pursuing the most sustainable methods of supplying and constructing large diameter pipelines that will link the new Works to the existing water distribution network in Edinburgh.