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Project reference Ardersier

11 October 2016

Update from Scottish Water

I am writing to update you on our investment plans for the waste water infrastructure in the Ardersier area.

The purpose of this investment is to protect and improve the Moray Firth environment while meeting the needs of future housing and business development in the area. The work will consist of:

- Expansion of the existing waste water treatment works, which has operated for many years outside of Ardersier. The investment will enable this treatment works to process an increased volume of waste water from the growth and development in the area. The project also includes the installation of technology which will help improve the quality of the treated waste water, which is discharged into the Moray Firth. This development will take place entirely on land owned by Scottish Water.
- The installation of a new underground, waste water pipeline, which will transfer waste water from new housing and business development in the area to the treatment works near Ardersier.
- The installation of a new outfall pipe from the waste water treatment works.

We are pleased to have had the opportunity to meet many of our customers in Ardersier at information events and meetings in recent months. The feedback given to us has been invaluable in helping to prepare for the work to be carried out and understand ways in which we can minimise the impact on our customers.

The feedback has also helped us understand the concerns over this work and, drawing on our experience of carrying out many projects of a similar nature across Scotland, we are committed to working with the community to deliver this project.



For more details, visit:
scottishwater.co.uk/ardersier

Planning permission is now in place for all relevant aspects of this investment. We are working with Highland Council to ensure all of the necessary planning conditions are complied with before work starts.

We have also been considering how best to minimise the impact of construction traffic while work is being carried out. From the feedback we have received we recognise that the preferred solution is to avoid the use of any route through Ardersier. We are therefore discussing the use of the C1005 road with Highland Council and if this is agreed we will make improvements to this route so that it can be used for our construction traffic, with HGVs using the route under an agreed Traffic Management Plan.

We hope to start work at the waste water treatment works in January 2017. We will write to all properties in Stuart Street 4 weeks before we start laying the pipeline there and we will visit individual customers 2 to 4 weeks before we carry out work outside their property. This is to discuss matters such as access, parking, deliveries, bin collections, the diversion of bus routes etc and to carry out external (and internal if required) surveys. We will also visit all businesses to discuss how we can minimise the impact of the construction work on them.

We will provide more information and updates on www.scottishwater.co.uk/ardersier.

Yours sincerely

Judy Wakker

Community Relations Manager

Keep up to date

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 scottishwater.co.uk

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 customer.services@scottishwater.co.uk

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Call

24/7 Customer Helpline free on:

 **0800 0778778**

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