



# Scottish Water

Trusted to serve Scotland

## Keeping you in the picture

Protecting the natural environment in your area

If you have any questions about Scottish Water and our services, please visit [www.scottishwater.co.uk](http://www.scottishwater.co.uk), or call our Customer Helpline on 0800 0778778

### Investment in Culbokie, Ross and Cromarty

Welcome to this newsletter for our water main project on your local network that will help ensure our customers continue to enjoy clean, fresh drinking and reduce the possibility of pipes bursting.

We are pleased to inform you that the works are progressing well, and significant progress is being made across the project.

We appreciate your patience and understanding as we work to complete these necessary improvements.

### Community Information Event

We appreciate the enthusiasm and engagement shown by all customers who attended our drop in session at the beginning of July.

Feedback from this event has helped shape the direction going forward. The event not only fostered open dialogue but also strengthened our partnership with the local community.



### Going forward

#### B9169 Raven Croft to Church Centre

We will still be present in the area. While we plan to remove the temporary traffic lights in the coming weeks, the works will continue to progress in this area for the next two months.

#### Easter Kinkell

Works are progressing well in this area, and we are pleased to report that significant progress has been made. We anticipate that this section will be completed by mid-September.

#### Schoolcroft

The road closure in Schoolcroft will remain in place until mid-October. During this period, local access will continue to be maintained.

#### Findon

Works are ongoing in the Findon area until mid-September. We are pleased to announce that the road closure outside Findon cottages has been successfully completed.

Diversion routes will be clearly signposted with local access always maintained during the above traffic management in the area.





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### Health & Safety – Keeping Your Children Safe

Understandably, some children are drawn to construction sites as exciting places to play, but they are not playgrounds and playing on them can have fatal consequences.

While the numbers of children being killed or injured on construction sites has reduced, there is no room for complacency as even one incident is one too many.

Scottish Water is asking parents/ guardians to help us keep children safe by following the suggestions below:

- *warn children against playing in dangerous areas, including building sites*
- *make sure you know where your children are going, and when they will be back*
- *encourage them to play only in safe areas such as playgrounds*

### One Community

When undertaking projects Scottish Water strives to engage with affected communities and work together as best as possible.

In the meantime, should you wish to contact Scottish Water in relation to the project, you can:

Phone: Customer Helpline 0800 0778 778

Email: [MDcommunicationmanagement@scottishwater.co.uk](mailto:MDcommunicationmanagement@scottishwater.co.uk)

When contacting Scottish Water please quote reference: **Capital/506627/Morrison Construction**