

Keeping you in the picture

Church Street, Eyemouth Questions & Answers

Why are you doing this work?

Scottish Water is increasing the capacity of the sewer network to help alleviate flooding in the area.

What type of work are you doing?

We are laying larger sewer pipes along Church Street and installing a new storm water storage tank in the car park opposite.

Will my water supply be turned off?

No, your water and waste services will be unaffected by our work.

What are the working hours?

We will be working Monday to Friday from 8am to 5pm. If we are required to work at a weekend we will let know in advance.

How long will this work take?

The project is due to take between 6 to 8 months in total. (Church Street road closure will last approximately 4 months).

Why is the road needed to be closed?

To ensure the safety of the public and workforce and allow enough space to excavate and install the new, larger sewer pipes

Will the work be noisy?

There will be some noise while construction vehicles are operating. We will endeavour to keep this to a minimum.

When will work start?

We shall write to you 2 weeks before the works start – current start date is between end of January to mid-February.

What access will there be for emergency services/hospital pick-ups?

We have advised the emergency services of this work and will provide access to any emergency vehicles.

How will my refuse bins be collected?

Residents should put bins out as normal and our contractor amey Black & Veatch (aBV) will arrange pick up with Scottish Borders Council at the end of the work zone and arrange for bins to be returned to properties - *We ask all residents to label their bins with their house number to help with this.*

How will I get deliveries to my property?

We suggest residents advise their delivery company about the works. If help is needed please visit our Site Office which will be located opposite Church Street Car Park on Harbour Road.

What about parking on Church Street?

We ask residents & visitors to find alternative parking whilst Church Street is closed. You may wish to contact your insurance company to advise them statutory works are being undertaken in your road and your overnight parking arrangements have changed. Church Street Car Park will be closed but the toilets will remain open.

What about the Electric Vehicle charging point that is currently within the Car Park? This will be removed up to the corner of Manse

Road parking area, nearby to Church Street.

Will the area be reinstated?

The area of road and pavement where we have been working on will be fully reinstated.

We thank you for your co-operation and understanding whilst we carry out his essential work

If you have any further queries, please speak to the site team or contact Scottish Water on 0800 0778778 quoting 'Capital/aBV/500652'