Taking care of your water supply in Peebles & Eddleston

Introduction

Scottish Water is committed to ensuring that we can continue to provide clear, fresh, high quality drinking water to our customers locally in the years ahead.

We are investing in a new Water Treatment Works (WTW), to replace the existing works, to supply our customers in Peebles and Eddleston now and in the future.

We want to deliver a long term, sustainable WTW that meets the needs of present and future generations.

Proposed Location

The proposed location of the new WTW is in the field to the south of the existing WTW on Bonnington Road, on the outskirts of Peebles.

Why we are building a new Water Treatment Works

Peebles WTW, which we know as Bonnycraig WTW, was built in 1970's, and we recognise the need to upgrade the works due to its age, as like most things in life the technology and equipment has a certain lifespan.

We have decided that the best option to ensure continued high quality drinking water for our customers in Peebles and Eddleston is to build a new works, rather than try and upgrade an aging works to modern standards.

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This new Peebles WTW has been designed to meet identified development needs over the next 25 years.

There is a relatively small amount of space on existing site, so building a new treatment works means we aren't juggling managing an existing treatment process whilst trying to deliver upgrades.



(Existing works and proposed new location)

What will it look like when it is completed?

Our aim is to design the new Peebles WTW to blend into the local environment as much as possible and have as little visual and environmental impact as practicable.

Next Phases

We are in the early phase of planning our new Peebles WTW, however following consultation with the local community, our proposals will be subject to a planning application to Scottish Borders Council.

Communication

We will be sharing all the information about the project with the community online at: www.scottishwater.co.uk/peebleswater

If you want to contact Scottish Water in relation to the Peebles WTW project, you can:

Questions and Answers

Q. Where is the Peebles WTW

A. The existing Peebles Water Treatment Works is located on Bonnington Road, to the South of Peebles, on the right hand side as you leave the town.

Q. Should people supplied by existing WTW be concerned about the quality of their water supply?

A. No. Scottish Water monitors the performance of all WTWs to ensure that customers in Scotland enjoy clear, fresh drinking water. At our reservoirs, treatment works and on our network, we are continually working to maintain and improve the quality of this essential service.

Q. Will my water taste different from the new WTWs

A. The source water supplying the new Peebles WTW will remain as currently is which is the Megget reservoir, in the hills to the South of Peebles. Customers should experience no change in the taste of their water from the change in treatment.

Q. Will there be any interruption to my water supply?

A. No. Building the new works will not require us have any planned interruptions to supply.

Phone: Customer Helpline 0800 0778 778 Email: help@scottishwater.co.uk

Please quote reference: Capital/503761/Peebles

Q. Will there be lots of construction vehicles going up and down Bonnington road during construction?

A. We recognise the importance of the relationships we have with our customers, communities and stakeholders and our ability to build and strengthen these relationships is directly linked to our ability to deliver our services.

Both Scottish Water and our delivery partners will work with the local community and other stakeholders to develop our construction delivery programme. Part of the reason we have chosen the type of treatment for the new works is that it will enable us to construct parts 'off-site' and minimise the number of vehicle movements in the process.

Q. How many more houses/people is the new Water Treatment Works planned to supply, compared to the existing works?

A. In Peebles we want to deliver a long term, sustainable WTW that meets the needs of present and future generations. This new Peebles WTW has been designed to meet identified development needs over the next 25 years. We are required by the Scottish Government to work with local authorities to ensure we can meet the needs of communities across Scotland and support planned demand.

Q. Will the new works impact Water Pressure in Peebles and Eddleston?

A. There will be no impact on the water pressure in Peebles as water will be fed from the same clear water tanks.

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