

PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 DISCLOSURES

Disclosures for the financial year 2019-20



**Scottish
Water**

Trusted to serve Scotland

Introduction

The **Public Services Reform (Scotland) Act 2010** requires public bodies to publish information on certain expenditure and activities. Under this Act, we have a duty to publish the following information:

- Details of any expenditure incurred on public relations, overseas travel, hospitality and entertainment, and external consultancy.
- The number of individuals (if any) who received remuneration in excess of £150,000.
- Payments with a value in excess of £25,000. This includes all payments in excess of this figure but excludes payments to employees.
- A statement of the steps taken during the year to promote and increase sustainable growth.
- A statement of the steps taken during the year to improve efficiency, economy and effectiveness.

Information relating to Scottish Water is shown below for the financial year ended **31st March 2020**.

Expenditure Details for the Period April 2019 to March 2020

Type of Expenditure	£
Public Relations	£350,603
Overseas Travel:	
- In connection to Scottish Water International	£73,241
- In connection to Scottish Water business	£70,567
Hospitality & Entertainment	£43,383
External Consultancy	£5,526,855

Remuneration – Members and Employees	
No Of Members or Employees receiving Remuneration in Excess of £150,000	9

Payments with a value in excess of £25,000

Scottish Water publishes a report of payments with a value over £25,000 on annual basis. Please [click here](#) for the report covering transactions from April 2019 to March 2020.

Statement of the steps taken during the year to promote and increase sustainable growth

Over the last year, a number of steps have been taken towards Scottish Water’s long-term future. The most inspiring of these was the creation of a water sector Vision with the Scottish Government and key stakeholders. The first line of that Vision: Scotland’s water sector will be admired for excellence, secure a sustainable future and inspire a Hydro Nation, summarises the level of ambition within the sector and sets a course for Scottish Water, our regulators and others. [Extracted from Chair's statement]

We have created a new corporate purpose for Scottish Water: ***To support a flourishing Scotland through being trusted to care for the water on which Scotland depends.***

Scotland’s new water sector Vision has led us to produce an ambitious and visionary strategic plan, Our Future Together, which sets Scottish Water on a different course for the future. At the heart of that plan is a new purpose for Scottish Water: to support a flourishing Scotland, and three new strategic ambitions: **Service Excellence**; going **Beyond Net Zero Emissions**; and delivering **Great Value and Financial Sustainability**. Achieving this strategic plan will require

us to deliver a significant transformation in how we operate across Scottish Water. [Extract from CE's statement]

In the last two years, we reached the milestone of generating or hosting over twice as much renewable energy as the electricity we use. We have now set a target to reach three times as much renewable energy generation as the electricity we use by 2030, maximising opportunities to host renewable energy on our land. [Extracted from Chair's statement]

We invested £673 million in water and wastewater assets, through our capital investment programme, which makes us one of the biggest infrastructure investors in Scotland. This investment has delivered improvements in drinking water quality and protection of the environment. [Extract from CE's statement]

[The statements above are extracted from the Annual Report & Accounts for 2019/20]

Statement of the steps taken during the year to improve efficiency, economy and effectiveness in the exercise of SW's functions

The key to securing the support of customers for increased investment will be to become yet more efficient in everything we do, and to continually demonstrate that we deliver great value. The efficiency targets we are proposing, as we move into our next regulatory period, will be very challenging but entirely necessary if we are to maintain the confidence of those we serve. [Extracted from Chair's statement]

To deliver our ambitions requires nothing short of a transformation of Scottish Water. Over the past year, we have introduced a new agile approach to delivering transformation projects, for example, increasing productivity during capital investment projects and using digital technology to streamline processes. But there is much more to do over the next year and beyond to set Scottish Water on course to be the organisation it must become. Over the next year, we will develop a transformation plan, which will set out how we maximise the involvement of customers and communities in our decision making, improve how we manage our assets, reach net zero emissions, and harness the full scope of new technology. [Extracted from Chief Executive's statement]

Over the six-year period from 2015-21, we plan to invest £3.9 billion in managing our assets and making further improvements to drinking water quality, protecting the environment, and contributing to the Scottish economy. In 2019/20, the fifth year of the regulatory programme, we invested £673 million.

[The statements above are extracted from the Annual Report & Accounts for 2019/20]