

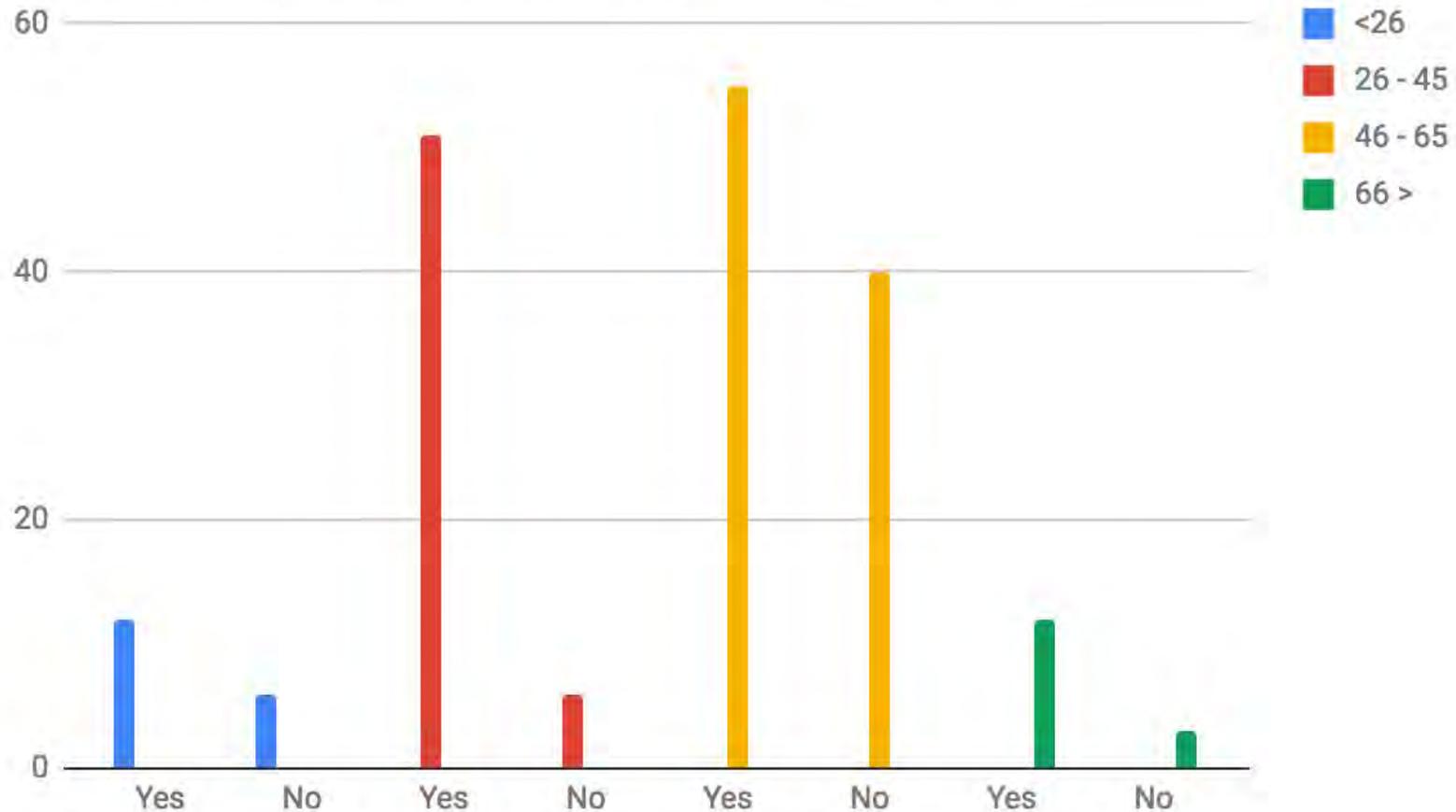




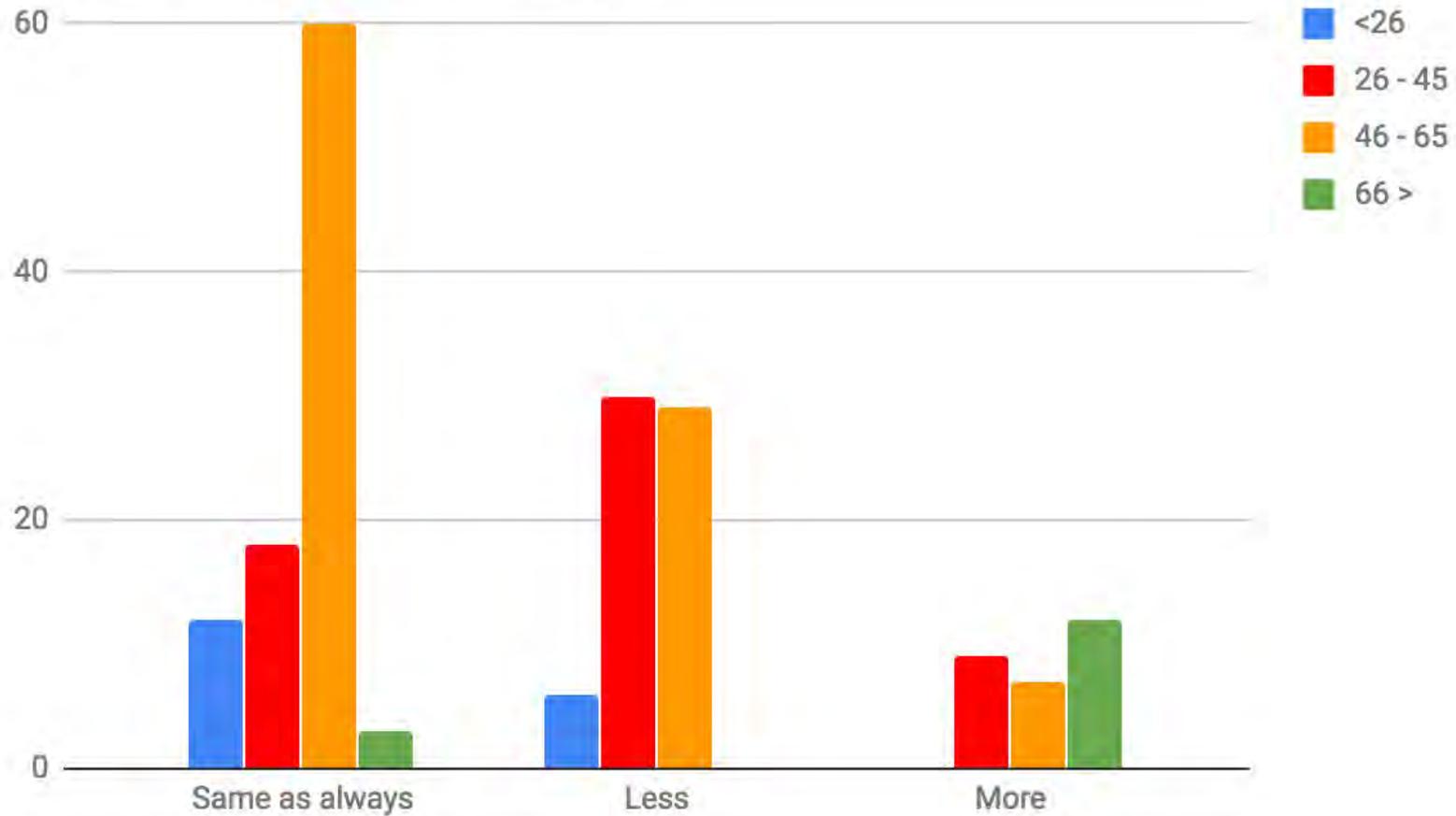




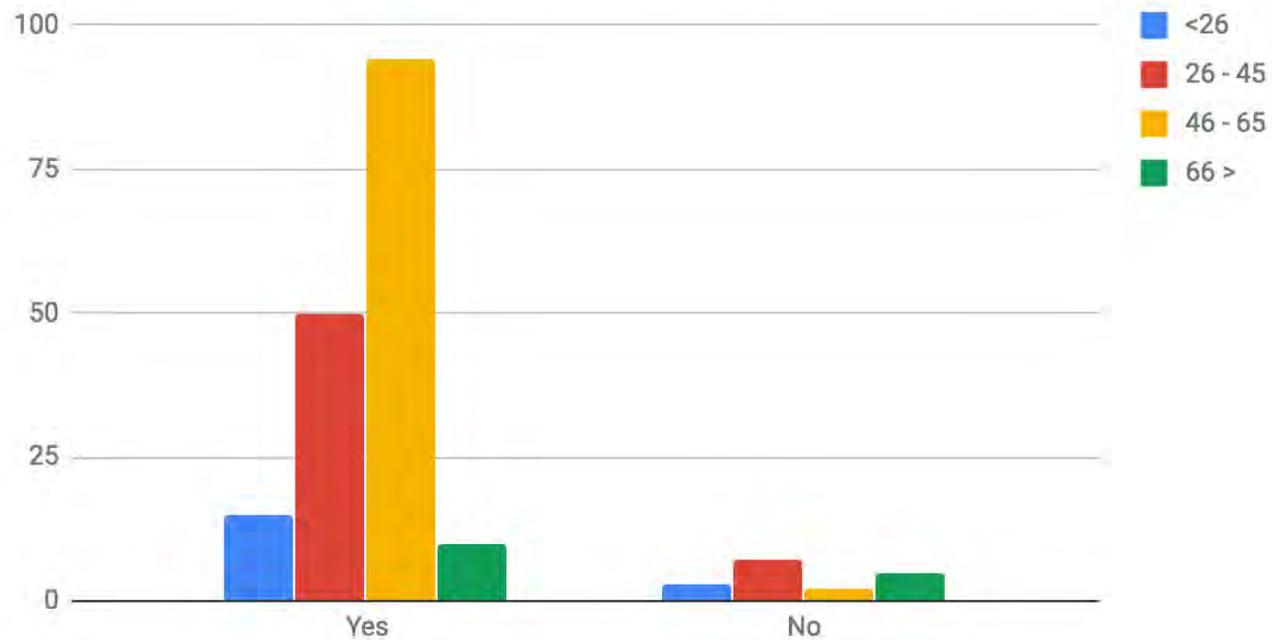
Did you know that there were restrictions on the amount of water you could use in June?



What is your experience with water shortage like this year?

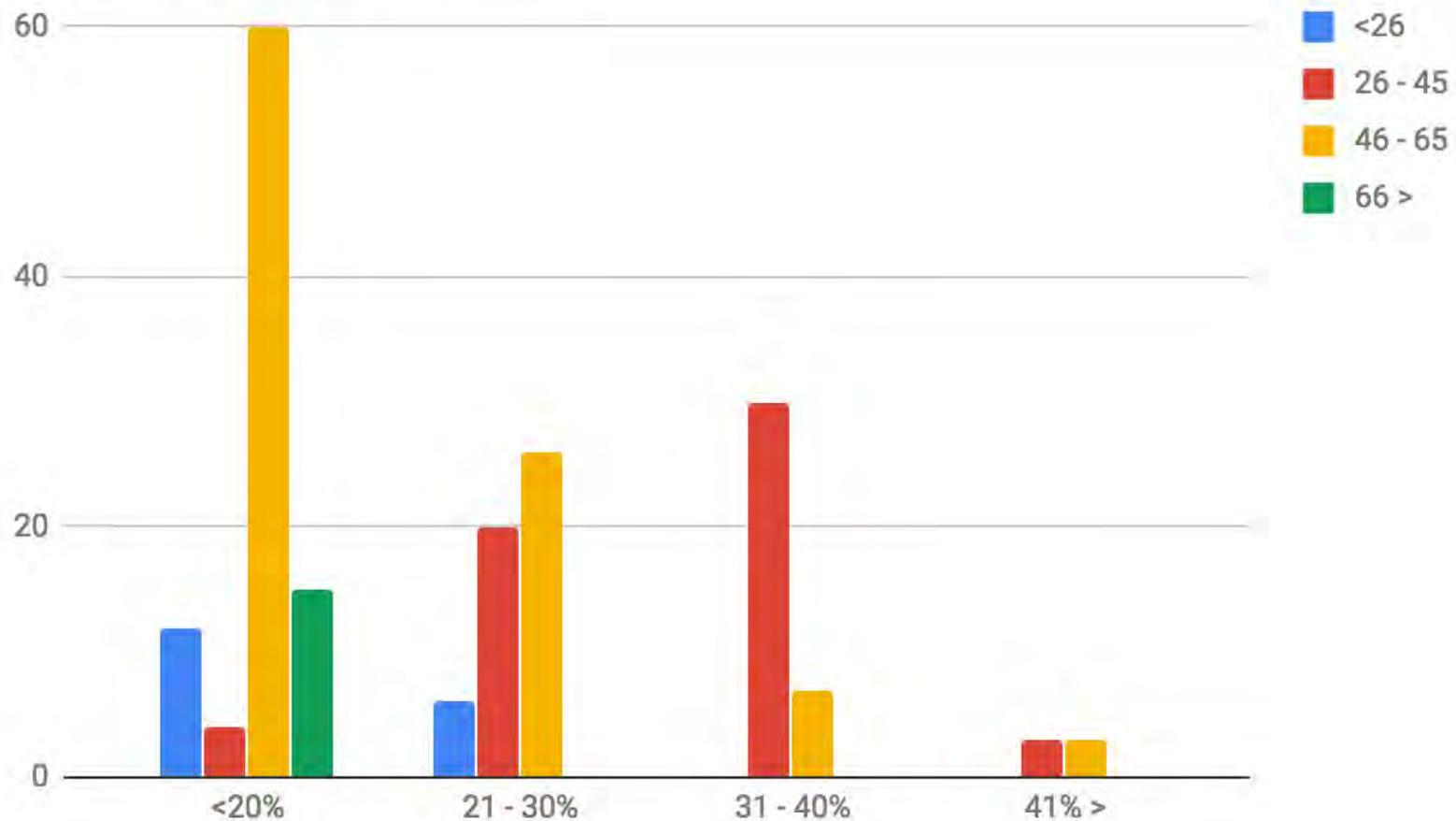


## Do you think it is reasonable that there are occasional restrictions?

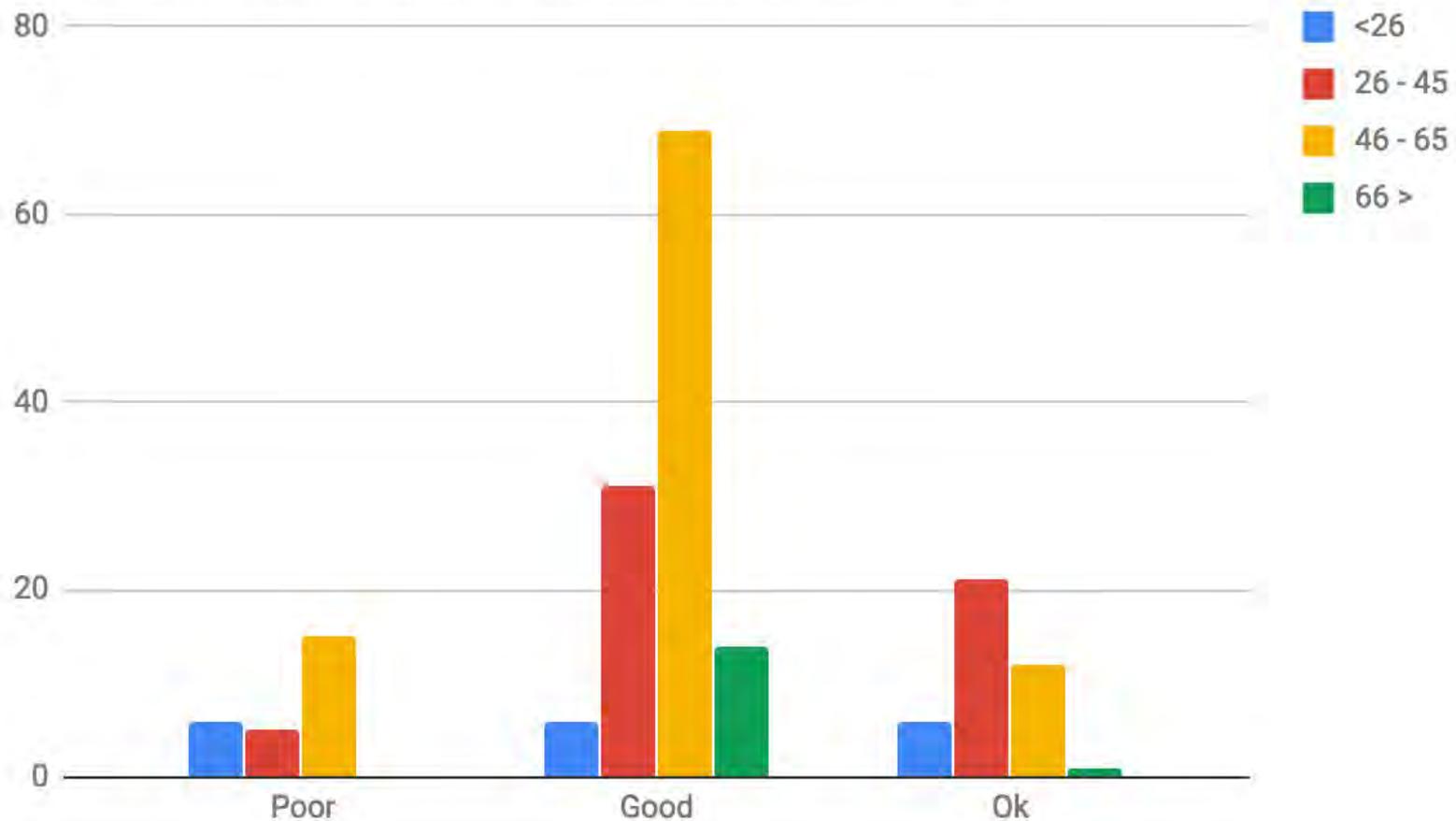




What % of Western Isles Residents are on Private Water Supplies



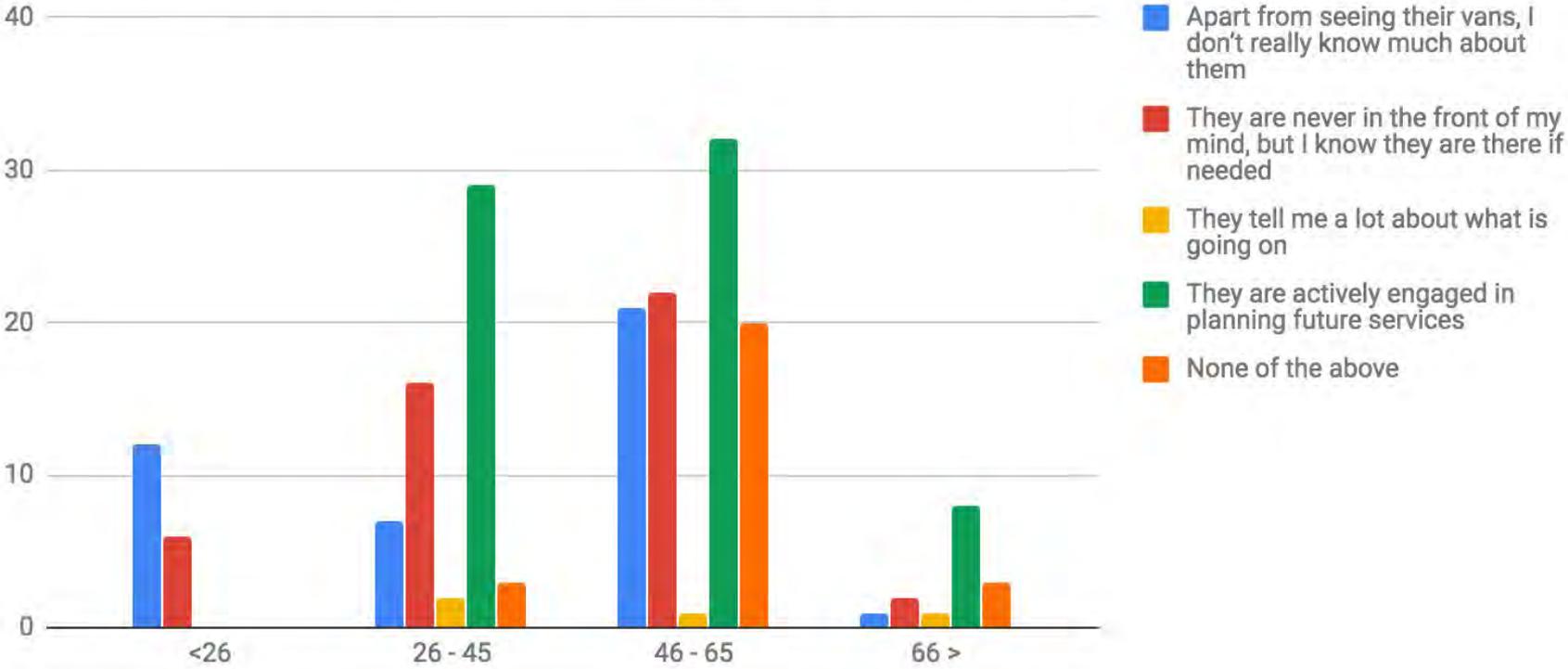
Scottish Water Provide a range of water and waste services in the Western Isles, how do you rate their service



Please type below why you feel that way:

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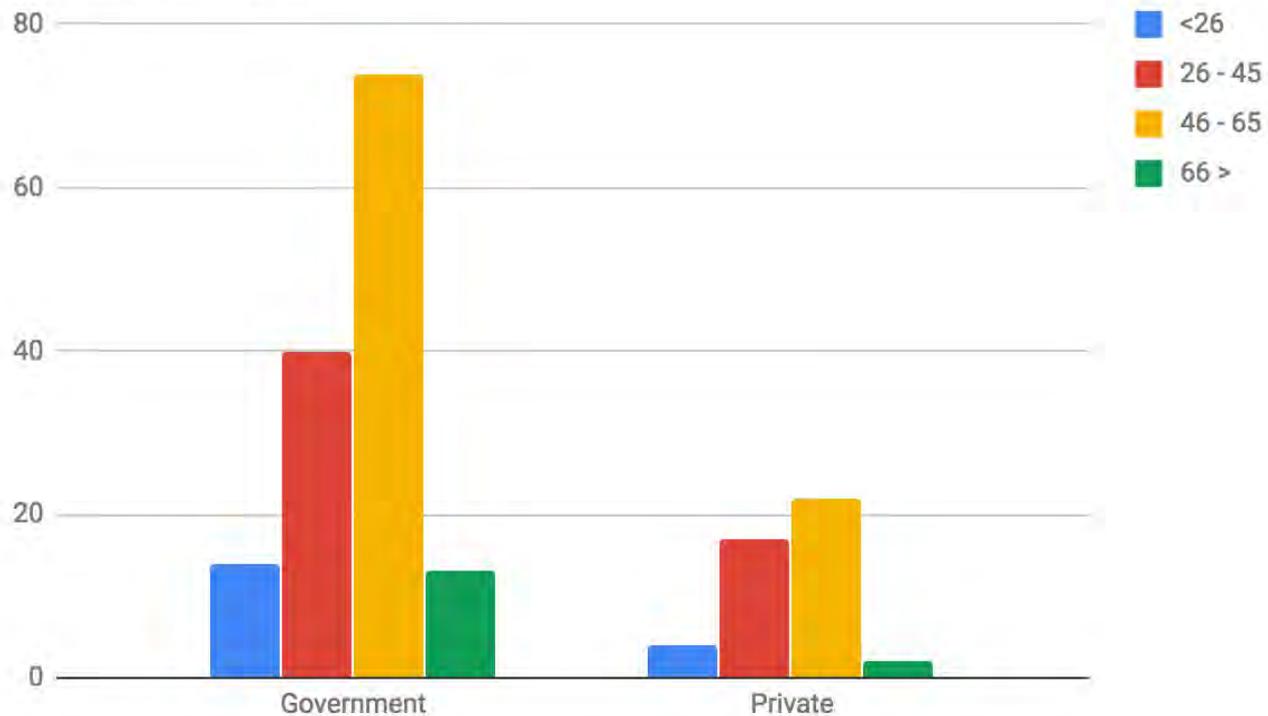
# Which statement do you most identify with when you think of Scottish Water?



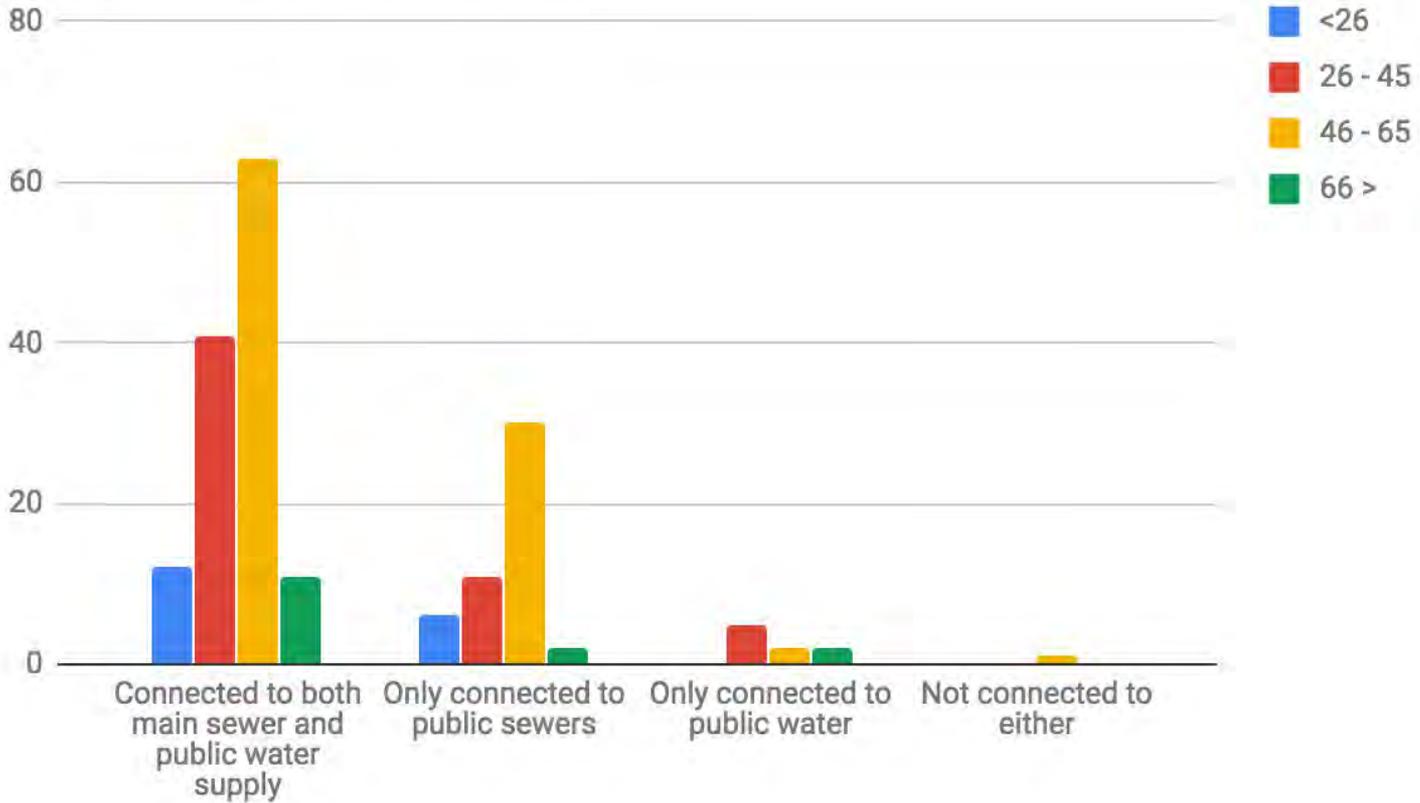
Please elaborate below:

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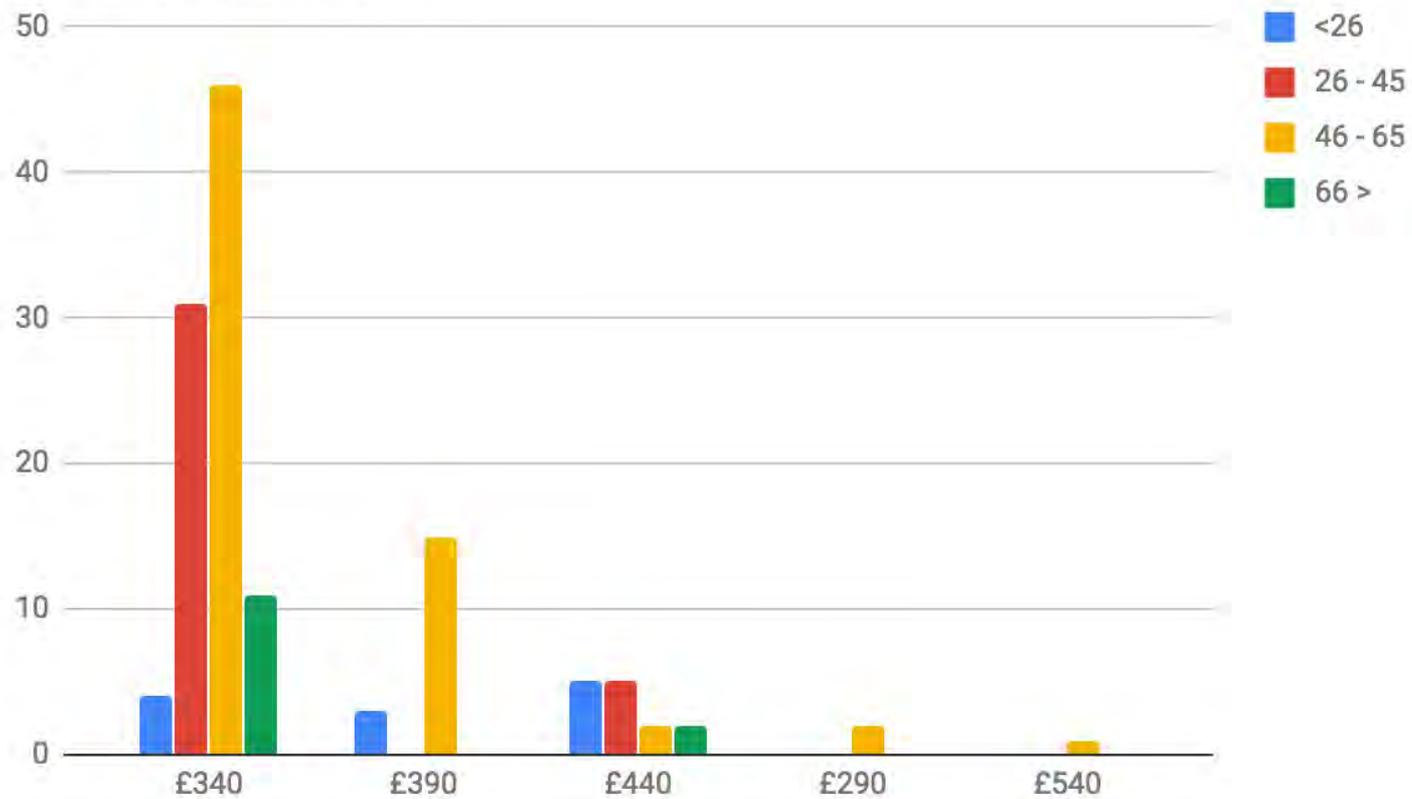
Who do you think owns Scottish Water?



Which option best describes your water and waste service connection?



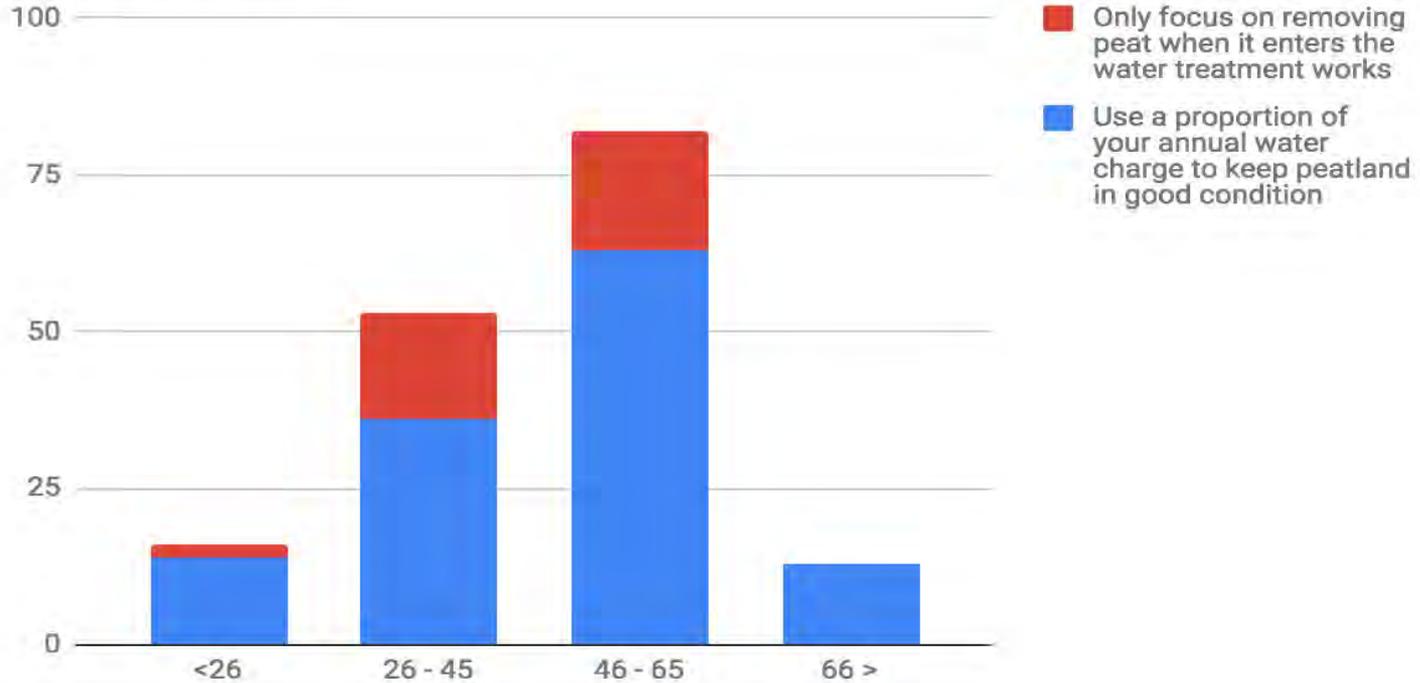
Do you know what you pay for your water charges?



NB: Follow-up to question on previous slide



Do you think Scottish Water should:



How much would you be willing to pay extra in your annual charges to support Scottish Water becoming more energy efficient?

