10/10/2019

Owner/occupier

Fairmilehead Office 55 Buckstone Terrace Edinburgh EH106XH

Customer Helpline T: 0800 0778778 W: www.scottishwater.co.uk

Brandon Gardens and St Nicholas Road - Residents Update

Dear Scottish Water customer,

I am contacting you today to provide an update on progress of the flooding mitigation measures for Brandon Gardens and St Nicholas Road in Prestwick.

Speed Tables

The 3 months statutory Road Notifications for the Speed Tables has been initiated by Ayrshire Roads Alliance and they have confirmed that installation works will commence in early January and finish in February 2020. The speed tables will be formed at the junction with Ayr Road at Carrick Place, Edmiston Avenue, Meadowbank Lane, Brandon Gardens and St Nicholas Road.

Non Return Valves (NRV's)

Some properties have been identified in Brandon Gardens that will benefit from the installation of a Non-Return Valve (NRV) on their property lateral drainage connection to the public sewer system. Scottish Water's contractor, TLC, will commence work to install these NRVs on 21st of October 2019 in conjunction with the householders who have already been notified. The works should take 1-2 weeks to complete.

Temporary Flood Storage Proposals

As advised, Scottish Water is progressing with the purchase of the grassland land adjacent to the rear of No. 19 – 25 Brandon Gardens. As the legal process for the purchase of the land will take a few months to complete, Scottish Water is also progressing with agreeing 'early access' with the land owner in order to allow for the soonest possible implementation of the proposed temporary flood storage area to mitigate against future flooding events. We have recently been informed by South Ayrshire Council that the temporary flood storage proposals will require planning permission. Whilst this process can take 3 months to complete, we will work with the Council to see if this formal process can be executed in a shorter timescale. Our project team has the design developed for the proposed temporary flood storage area and a planning application for these works will be submitted to the Council within the next 2 weeks. We will keep you fully updated as this moves forward.

All future updates will be posted on our dedicated website at: https://www.scottishwater.co.uk/en/In-Your-Area/Investments-in-Your-Area/Prestwick If you have any questions please feel free to contact us via email help@scottishwater.co.uk, or via the Scottish Water Customer Helpline 0800 0778 778.

Kind regards,

Bill Elliot

Bill Elliot National Stakeholder Manager Corporate Affairs