



**Scottish
Water**

Trusted to serve Scotland

Taking care of your environment

Public Communications Plan

With the project now moving from the investigation and design phase towards construction, Scottish Water and George Leslie will ensure customers and stakeholders are updated during these essential works.

- **Public information events will be held when necessary.**
- **An update newsletter will be issued every 6 to 8 weeks, to residents within the general area of the works.**
- **A drop-in session will be organised every 6 to 8 weeks, once the main construction works are under way.**
 - Our project team from Scottish Water and George Leslie will be available at the site compound to discuss customer enquiries and learn about our upcoming programme.
- **Site fencing notice boards will be erected in the general vicinity of the works.**
 - Details of the works.
 - Updates on progress.
 - Info on how to get in touch.
- **Project communications will also be issued via digital channels (social media and web), in addition to more traditional methods such as press releases, customer letters and stakeholder updates as deemed appropriate and at the earliest opportunity.**

We thank everyone for their patience and understanding during these essential works to improve your local waste water infrastructure.

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